

Just For Kix Catalog Returns/Exchanges

Action To Be Taken?

- Return
 Exchange

SALES ORDER NUMBER

DATE

NAME
 ADDRESS APT #
 CITY STATE ZIP PHONE

Please Complete for Item(s) Being Returned

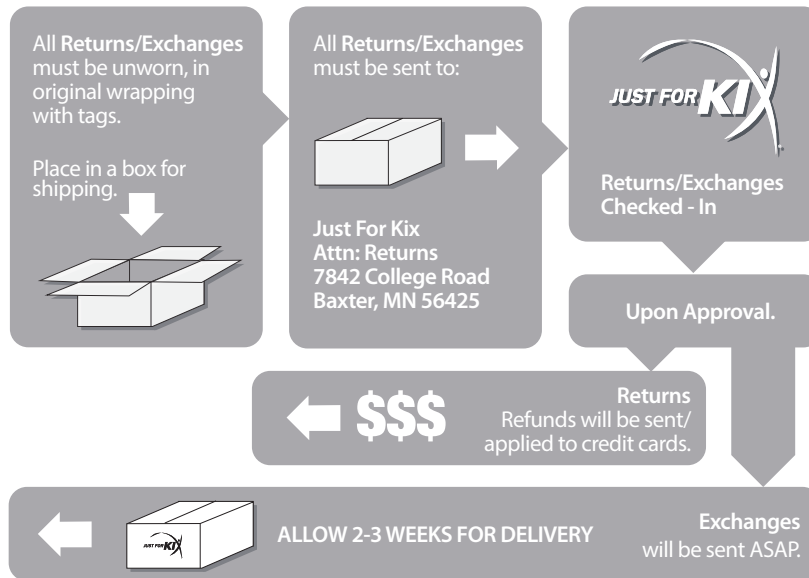
ITEM #	DESCRIPTION	COLOR	SIZE	QUANTITY

Please Complete for Replacement Item(s)

ITEM #	DESCRIPTION	COLOR	SIZE	QUANTITY

Reason for Return/Exchange

FOR FASTEST PROCESSING PLEASE INCLUDE A COPY OF YOUR ORIGINAL PACKING SLIP



Returns

- All returns for credit or refund must be made within 60 days of shipment.
- All items must be unworn and in their original packaging with tags attached.
- **Shoes must be in original unmarked & undamaged shoe box. Please place the package inside another shipping container or box. Please DO NOT TAPE or LABEL the Shoe Box.**
- Just for Kix Catalog Sales is not responsible for merchandise lost in transit back to us.

Exchanges

It is the customer's responsibility to return all merchandise that is needed for refund or exchange.

PayPal Returns

We will accept returns for PayPal orders, however you will receive a check refund instead of a credit to your PayPal account. You will have to place a new order if you want to exchange for a different size or for new items.

For speedy exchanges we recommend placing a new order for the correct item(s) and sending the original item(s) back for a refund.

Conditions

If an item was sent in our error, or you received a damaged item, please contact our Customer Service Department at 1-800-762-3347.

The Following Items are NOT Returnable
 Tights, Undergarments, Books, CD's, Video's, DVD's, ALL Hair Accessories, ALL Footcare Items, Poms, Discontinued or Clearance Items and Any Custom Merchandise including, but not limited to; Custom Warm Ups, Custom Uniforms, Custom Bags, Custom Tee Shirts.

Wrong or Damaged Item(s) Received
 If an item was sent in our error or you have received a damaged item, please contact our Customer Service Representatives within one (1) week of delivery at 1-800-762-3347 for further instructions.

Shipping/Handling Fees are Non-Refundable
 In the event a customer receives the wrong or defective merchandise a replacement will be issued to the customer at no cost. The original item(s) must be returned to our warehouse within 30 days from shipment of item.

Shipping Information

All returns/exchanges must be shipped, pre-paid to:
 No C.O.D.'s will be accepted.

Just For Kix - Returns
 7842 College Road
 Baxter, MN 56425



Thank You for Shopping at justforkix.com!